

# THE RETREAT DAR ES SALAAM



## RACK RATES: THE RETREAT Dar es Salaam

Valid from 01 November 2011 until 31 October 2012

ROOM TYPE	RACK RATE USD	X-MAS SUPPLEMENT
STANDARD downstairs (3)	80	20
PRIVATE upstairs (2)	120	20
DAY USE (until 4 pm, afterwards full rate)	60	20

### Terms & Conditions

- All rates are quoted in US dollars per person per night sharing a room, on breakfast basis and inclusive of 20% VAT.
- Single supplement: 50% of per person per night rate
- Check-in time is 2 pm on day of arrival. Check-out time is 11 am on day of departure. Day use fee applies for use until 4 pm, after 4 pm normal day rate will apply.
- **Child policy:**
  - Children 5 - 10 years pay 50% of full adult rate when sharing a room with 2 adults
  - Children 2 - 5 years pay 30% of full adult rate when sharing a room with 2 adults
  - Children below 2 years are free of charge
  - Children 2 - 10 years pay 80% of full adult rate when accommodated in their own room
- **Rooms: 4 doubles and 1 triple.**
- **Rates**

All contracted net rates are based on best available rates. At no time, is the contracted party permitted to advertise a selling price below the best available rates. The hotel may suspend or terminate this contract immediately should the operator breaches this clause.
- Rates are subject to change without prior notice.

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## Reservations:

All applications for provisional or confirmed reservations are to be made by the Operator by way of emails to:

Contact: Retreat Safari Ltd  
Email: [welcome@retreat-africa.ch](mailto:welcome@retreat-africa.ch)  
Telephone: +255 783 213 951  
Website: [www.retreat-africa.com](http://www.retreat-africa.com)

No reservation is deemed confirmed unless acknowledged and accepted in writing by the Reservation Manager to the Operator.

## Payment Procedures:

The full payment must be received no later than 14 days prior to date of arrival.

Cancellation Policy (Excluding Xmas Season):

- Cancellation received within 14 days prior to the date of arrival will be subject to a 50% (of the confirmed room nights' value) cancellation charge.
- Cancellation received within 7 days prior to the date of arrival will be subject to a 100% (of the confirmed room nights' value) cancellation charge
- Cancellations must be received in writing by the hotel or its representative and confirmed by the hotel as received
- Each cancellation will be treated fairly on its merits

Cancellation Policy Xmas Season (20 DECEMBER - 6 JANUARY)

- Cancellation received within 30 days prior to the date of arrival will be subject to a 50% (of the confirmed room nights' value) cancellation charge.
- Cancellation received within 14 days prior to the date of arrival will be subject to a 100% (of the confirmed room nights' value) cancellation charge
- Cancellations must be received in writing by the hotel or its representative and confirmed by the hotel as received
- Each cancellation will be treated fairly on its merits

## Contact details

THE RETREAT SAFARI LTD.  
Office Telephone: +255 783 213 951  
[welcome@retreat-africa.ch](mailto:welcome@retreat-africa.ch)  
[www.retreat-africa.ch](http://www.retreat-africa.ch)